



**Hospice Southeast New Brunswick/
Hospice Sud-est Nouveau Brunswick**

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**Hospice Palliative Care of Southeast New Brunswick/
Hospice de Soins Palliatifs du sud-est New Brunswick**

2020 Annual Report January-December, 2020

Presented at the Annual General Meeting

June 24, 2021 at 7PM

ViaZoom

<https://us02web.zoom.us/j/89411028799>

Meeting ID: 894 1102 8799

Hospice Southeast NB
Hospice sud-est NB
2021 Annual General Meeting
June 24, 2021
Zoom Meeting

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2020 Financial Statements (under separate cover)

"Compassionate care, celebrating life... even when there is no cure."

Hospice Southeast New Brunswick/Hospice sud-est Nouveau-Brunswick
2020 Annual General Meeting
7:00 PM June 24, 2021
Zoom Meeting

AGENDA

Call the meeting to order; establish Quorum	Dennis Cochrane, Chair
Welcome, introduction, and announcements.....	Dennis Cochrane, Chair
Proof of Notice of Annual General Meeting.....	Bill Lane, Secretary
Motion to Adopt Minutes of June 16, 2020 AGM	Dennis Cochrane, Chair
Introduction of Board Members.....	Board members
Chair's Report and Comments.....	Dennis Cochrane, Chair
Financial Report.....	Bill Lane, Treasurer
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Executive Director Report summary	Tradina Meadows-Forgeron, Executive Director
Capital Campaign Report	Dennis Cochrane
Building Committee Report	Jim Vaughan Sandra Wallace
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Nominating Committee Report.....	Dennis Cochrane, Chair
Constitution and Bylaws	Sandra Wallace
Question and Answer.....	Audience and Board members
Thanks and Closing Remarks.....	Dennis Cochrane, Chair
Motion to Adjourn	

**Hospice Southeast New Brunswick/
Hospice sud-est Nouveau-Brunswick
Annual General Meeting
Minutes of 2020 AGM**

Date: June 16, 2020, 7:00PM

Location: 640 Mountain Rd, Moncton NB E1C 2P3

By Zoom / remote and in person

The Annual General Meeting commenced at 7:03 PM.

The meeting was called to order by the Chair, Dennis Cochrane who declared a quorum and welcomed all the volunteers, staff and Hospice supporters in attendance. Dennis welcomed everyone to this virtual meeting.

Board members:

Dennis Cochrane	Ir�n� Bourque
Dr. Peter Lightfoot	Bill Lane
Sandra Wallace	Brian Cormier
Valerie Roy	Jim Vaughan
Lourdes O'Reilly	Greg Turner

Guests

Donna Lynn Steeves	Marisa Paccini
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Staff members present.

Tradina Meadows-Forgeron	Debbie Landry-Jaillet
Michelle Tupy	Germaine Robichaud
Linda Rickert	

Proof of Notice:

The Secretary advised that the notice of meeting had been published, as required in our by-laws, in the Times & Transcript on Friday, June 4 2020, and posted on the Hospice Website and on Facebook.

Jim Vaughan/Brian Cormier

Question from Brian Cormier asking if it was placed in L'Acadie Nouvelle.

Minutes:

The Minutes of the last Annual General Meeting were adopted as circulated.

Bill Lane/Manon Aubin

.Chair's Report:

Dennis thanked all committees and felt that the committees have a good structure.

There have been many changes since the on-set of Covid-19 and we are well on our way to a successful Capital Campaign.

The Shoppe is going in the right direction and getting better each week. Dennis thanked all the staff

Treasurer Report:

We had some excellent progress in 2019.

Donations did go down by \$13,000. Over \$100,000 was raised through a fundraising event, ' An Evening at Rossano's' over the past five years. Return of the 'Johnny' books and the Pop-up Shoppe were good fundraisers. Major fundraising is being postponed to 2021.

Lourdes reported that Dancing with the Stars will take place next year.
Leblanc Scott did review the statements. Everything was approved and in good standing.
Motion to accept the Financial Statements for 2019 **Bill/Greg**

Appointment of Accounting Review Firm:

LeBlanc Scott CPA was appointed for the year ending December 31, 2020, **Brian/Peter**

Executive Director's Report

Tradina delivered her report. It was a very busy year, but wonderful things are happening at Hospice.

Motion to accept this report **Valerie/Manon**

Suggestion by Valerie made to add a list of the volunteers to the report

Capital Campaign

Dennis presented the Capital Campaign report

Motion to accept this report **Manon/Brian**

Building Committee Report

Jim stated that it has been a very eventful year.

Presented to tender in early May.

Mid May a redesign occurred.

Jim explained the redesign. Construction of the foundation will start in August. Interior completion over the winter months and staffing in early 2021.

Motion made to accept the report **Greg/Manon**

Nominating Committee Report:

Dennis welcomed the new Board members.

Dr Janice Cormier Susan Murray

Alexandre Vigneault

He thanked Jim and Valerie for their time on the Executive. He will be sending a memo to thank Sharon for her time on the Board.

Motion to accept the nominating committee report. **Dennis/Jim**

Constitution and Bylaws

Motion to accept the amended constitution and bylaws.

Sandra/Peter

Dennis spoke about the various Board Committees and asked the Board to look at what Committee they would like to sit on

Question and Answer Period:

Brian suggested we look at having a cultural member on the board in the future.

Valerie asked for a description of what the Professional Standards Committee does. Tradina explained that It has guidance over the residence.

Dennis thanked everyone and closed the meeting.

At 7:42 PM the meeting adjourned

Greg/Brian.

Refreshments and conversation were then enjoyed by everyone present.

Respectfully submitted,

Bill Lane, Secretary

Dennis Cochrane, Chair

**Hospice Southeast New Brunswick/
Hospice sud-est Nouveau-Brunswick
Annual General Meeting
June 24, 2021
Zoom Meeting
Chair's Report**

This will be my final Chair's Report for Hospice SENB. I assumed the chair position in June of 2018, and it has been three years of change, change and more change! The first step in the change process came with signing the initial MOU with the Department of Health on Aug. 3, 2018. Much has happened since that time, the most significant of which are:

All the steps to raise the \$ 6 million dollars to build and furnish the residence.

The construction of the residence at 156 Pleasant St. on the land donated by the HumLewSun Lions Club.

The name change from Hospice Greater Moncton to Hospice SENB

The purchase of the Shoppe at 164 Collishaw St.

The expansion and renovation of the Shoppe

The groundwork for the creation of a Foundation

The hiring of clinical and support staff for the Residence.

The appointment of three consecutive Boards and various committees

The planned opening of the Residence in early July

The acceptance of the first resident on July 5.

Hundreds of meetings, many sessions with government at all three levels, several speeches, numerous setbacks and advances, design changes, budgets, and the usual headaches with Chairing an organization in the process of change, have dominated my chairperson role in past three years.

Thus, as my term concludes, I would like to thank the numerous board members who have worked with me, and have come before, to pave the way for the progress in the past 3 years. Although I know better than to name various members, I would like to acknowledge those who are leaving the board as my term concludes.

Valerie Roy has quietly worked on HR issues and had re-written almost every job description. Tedious work that needed to be done and she did it so well.

**Hospice Southeast New Brunswick/
Hospice sud-est Nouveau-Brunswick
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Sandra Wallace took on the re-writing of the by-laws, setting the rules for our organization to operate upon for years to come. She also played a significant and important role on the Interiors Committee which has helped make the residence a home not an institution.

Bill Lane who has served as Secretary Treasurer for the entire three years of my term. Bill's attention to detail, knowledge of budgets and sheer devotion to Hospice and it's wellbeing, has been of immeasurable benefit to me and to Hospice.

Jim Vaughan has served on many committees, but most importantly has been the Chair of the Building Committee. His no nonsense approach, knowledge of construction, appreciation for the value of a dollar, and solid leadership has been instrumental in the creation of the residence. In addition to that, he has always "had my back" for which I am most appreciative.

Three years of rapid change has taken a toll on many of us and no more so than on Tradina, our devoted staff and volunteers. What is easy may not always be good, but what is good also may not be easy. They have endured the change, embraced it and we are a better and more vibrant organization as a result. I am most thankful for their efforts and support for me and the organization.

Thanks again to everyone on the team, as it has been truly a team effort and I was fortunate to have the privilege and honour of leading it. I will remain on the executive and the board as Part Chair and will try to contribute without getting in the way. Best wishes to Irene, the incoming executive and the entire Board as you face the challenges ahead.

Respectfully submitted Dennis Cochrane, Chair Hospice SENB

Hospice Southeast New Brunswick

Hospice Sud-est Nouveau Brunswick

AGM Report June 24, 2021

TREASURER'S REPORT

2020 was the most active year in the history of Hospice SouthEast New Brunswick (HSENB) despite it being during the Covid 19 pandemic.

The Celebration campaign was mostly concluded in August with total pledges over \$5.7 million and \$2.1M recognized as revenue in 2020. Some of the pledges spread over 5 years and we were fortunate to have received a private loan for \$1M with no interest to finance the extended payments. Progress on the new Residence is moving forward and we have paid \$2M of Residence Construction costs at year end.

Another major change is the purchase of the building at 164 Collishaw for the Shoppe. This enabled us to expand our storage space and add almost 50% to our retail space. We were able to fund this project with a mortgage from TD plus loans from private sources. The savings from paying rent, net of the mortgage costs, should be \$20-\$30 thousand per year.

Fundraising revenue was a challenge in 2020 with two larger events cancelled. We have aggressive plans for 2021 that should see us surpass the pre-covid levels.

Shoppe revenue and expenses decreased by \$145,000 and \$66,000, respectively. We were closed for several weeks and then reduced operating hours and capacity to comply with Covid regulations. With our expanded and renovated premises, we expect 2021 to meet or exceed pre-covid sales.

Other significant items to note in our statements is the increase in accounts payable which reflect construction invoices received after year end, also we were able to qualify and receive \$79 thousand from the Canadian Emergency Wage Subsidy program enabling us to maintain our staff levels.

Our net excess of revenues over expenses was \$1.3 million compared to \$63 thousand in 2019, largely due to the recognition of the Celebration donations received.

2021's financial plan is to improve revenues – Shoppe, Fundraising, Donations, and 50/50 lottery. The challenges presented by Covid-19 have impacted us similar to many retail operations and charities. We have to conduct business differently and look for new creative ways to operate our Shoppe as well as generate fundraising revenue.

The 2020 Financial Statements were audited by the accounting firm Leblanc Scott CPA providing more detail in terms of the balance sheet and operations. The audit is a much more extensive examination of the books and records compared to previous years when the year end process was a Review Engagement.

Respectfully Submitted,

William Lane

Treasurer

Building Committee Report 2020

The project has been completed. Other than some landscaping and efforts to finish a serenity garden the building is operational, and the keys have been handed over. The 12000 ft² facility will be very energy efficient and every opportunity to ensure this goal was undertaken. Natural gas fired equipment coupled with a natural gas fired generator provides emergency backup power and the facility should be always operationally capable. The 10-bed unit complete with 4 family rooms, dining, sunrooms, lounges, kitchens and administration rooms is the end result of numerous consultations involving all professional disciplines and should/will be the expected design for any future 10 bed Hospice projects. The building is equipped with most modern medical support equipment required to provide patient care.

The exterior finish is welcoming and generates a residential look.

The interior is warm, finished in soft colour schemes and reflects a modern farmhouse like atmosphere. Spacious hallways, large bathrooms, very large sunroom and dining areas eliminate any small, confined space feelings and natural light is abundant through very large spacious windows in every area of the facility.

All windows are installed low in the exterior walls ensuring patients will have unrestricted views to landscaping and garden areas around the residence. All windows can be opened allowing opportunity for fresh air and garden aromas when in season.

Each patient room will have a TV and phone. Every effort to make the facility as comfortable as possible has occurred. The four family rooms have beds, TV, phone and are equipped to support family stays during stressful times. The facility will be pet friendly and walking bathroom areas will be determined.

The facility was constructed over a 9 month timeframe and did not experience construction delays. The project also met budget and expensive overruns or costly modifications were not encountered. Overall a very successful project that will meet all planned expectations and serve our community for a very long time.

Respectfully submitted,

Jim Vaughan

1st Vice-Chair, Board of Directors

Building Committee Chair

Report of the Interiors Committee

The Interiors Committee was tasked with obtaining pretty much everything for the interior of the new hospice residence, including:

- a) Couches, wingback & recliner chairs, beds, dressers, blinds & drapes, cushions, faux plants, coffee and end tables, TV's, dining tables & chairs, desks, and chairs,
- b) Coverlets, sheets, quilts, afghans, pillows, mattresses and mattress covers, towels & shower curtain, hooks and hangers
- c) Stove, dishwasher, regular & mini fridges, all the accessories for the commercial kitchen, lamps, night lights and bedside fans
- d) Medical equipment including residents' spa bath, lifts, ice machine, overbed tables, transport chairs, a blanket warmer, medical cart and locked fridge.
- e) Dishes, glassware, cutlery, pots & pans, garbage cans, kitchen linens, staff lockers, meal trays and shelving, indoor and outdoor bins, pet centre

And this certainly does not include everything! We have been working closely with our interior designer, Elaine Roop of Sagewood Interiors, and have made purchases based on her overall style and colour plan for the residence. Additionally, with the assistance of Brian Cormier and through him, Maurice Henri, New Brunswick artwork will be chosen to complement the serenity of the décor and provide an opportunity for the public to "purchase" art works for donation to the hospice. Elaine and Maurice are also collaborating on a design (in progress) for a donor wall to recognize the generosity of the citizens of Southeast New Brunswick. Brochures will be designed for our residence to thank all our donors and those who assisted our committee, both financially and in kind.

A few challenges remain, but our list is gradually being whittled down, with a view to being as prepared as possible to welcome our first guests in early July.

Full financial details should be provided by Bill Lane in his report.

Submitted by the "team":

Sandra Wallace

Betty Rooney

Sue Murray

Sharon Thivierge

Tradina Meadows-Forgeron

Hospice Southeast New Brunswick
2021 Annual General Meeting
Thursday, June 24th, 2021
Executive Director's Report

Hospice Southeast New Brunswick is committed to our mission to **“support individuals and their families through their end-of-life journey by providing compassionate care, celebrating life even when there is no cure”**.

It is with great pleasure that I deliver my Executive Director's report in this our 17th year since the inception of Hospice SENB. Once again, this year, I have had the honor and privilege of working with a great team of people which includes a very dedicated board chair, Mr. Dennis Cochrane, Mr. Jim Vaughn, Chair of the Building Committee, Valerie Roy, Chair of the HR Committee, Sandra Wallace and Sue Murray Chairs of the Interiors Committee, the Executive Committee, Rene Bourque, Bill Lane, Dr. Peter Lightfoot, Mike Arsenault and many dedicated Board Members, volunteers, and staff. These people help make this organization a truly compassionate and caring not-for-profit for people and their families that are going through or have gone through the end-of-life journey.

Hospice SENB has had a truly amazing year despite the Covid-19 Pandemic. The highlights include the building of the new Hospice Residence, the purchase of the Shoppe Building and many more successes throughout the year.

In 2019/2020 we received a grant through the New Horizon for seniors' program. We were happy to be able to offer Caregiver Support Groups in rural areas like Petitcodiac, Salisbury, Hillsborough, and Riverside-Albert. A big thank you to volunteer licensed counseling therapist, Eleanor Kreplin, for helping with the training of new volunteers from these areas and helping to facilitate these sessions all while continuing to facilitate Hospice SENB's Caregiver Support Group in Moncton in the spring and the fall.

We are very thankful to Ruth Johnstone, who has been our volunteer Grief and Bereavement facilitator for 16 years. Every spring and fall Ruth offers a 7 week course for up to 20 plus clients. In 2020 the numbers were a little lower because of Covid but the demand was still high, and we continue to have waited lists. These clients often refer to Ruth as “Mama Ruth” for her patience, kindness, and empathy while they transition through the grieving period in their lives. With her two dedicated helpers Diana Tingley and Rose Hubley they offer compassionate sessions to clients in need.

I would also like to thank all the Shoppe volunteers who dedicate their time and energize to the Hospice SENB organization.

Other highlights of 2020 were the virtual and in house fundraisers such as the Hike for Hospice and the Curl for Hospice/

We are forever thankful for the continued support and partnerships from the various donors, volunteers, businesses and stakeholders in Southern New Brunswick and other areas. It is with their continued support that Hospice SENB continues to offer free programs and services to palliative clients.

Thank you to our amazing staff who are very dedicated to our cause: Jennifer Melanson, Debbie Landry-Jaillet, Krysta Janson, Michelle Tupy, Anne McLaughlin, Marisa Piccini and Linda Rickert who was with us until July 2020 but continues to volunteer her time.

I would like to take this opportunity to thank our very dedicated Board of Directors. Things were very busy for this dedicated group of volunteers, and we cannot thank them enough for helping make this dream of a 10-bed bilingual Hospice facility a reality for Hospice SENB.

I would also like to take this time to thank our very dedicated Board Chair, Mr. Dennis Cochrane for his guidance, commitment and never-ending support and positivity with the vision of a 10 bed Residential facility. Both Dennis and our Building Committee Chair, Jim Vaughan have dedicated many hours to make sure that this project moves in the appropriate direction and that we will soon see a 10 bed Residential Hospice Built in SENB.

Moving into our 17th year, we remain fiercely committed to helping palliative care clients in our community, seeing our Hospice Shoppe grow and raising public awareness. It is an honor to serve as the Executive Director of Hospice Southeast New Brunswick and I look forward to another rewarding year ahead!

Respectfully Submitted,

Tradina Meadows-Forgeron

Programs and Services Report

Community Coordinator report

The last year 2020, was certainly an unusual year with the start of the Covid-19 pandemic. It did change the way we could do things with programs and services. With some modifications, we still managed to offer valuable services and programs during the year which were needed to support our clientele and their families during this crisis, with some modifications.

In 2020, Hospice had 22 active clients who benefited from the friendly and caring services of our in-home palliative care volunteers maintaining our numbers from the previous year. Thirteen new referrals were received, although we had to interrupt the services of the volunteers going in the homes for a few months. Volunteers were encouraged to maintain contact with their clients through the telephone. I, the Community Coordinator also made follow up calls to check on clients and their families and suggest other resources when needed. Hospice had 46 clients for the year including the grieving families.

We had 20 active in home volunteers offering their services of respite care to the families, companionship to the clients and transportation for the clients to their appointments or errands for 458 hours of volunteering in 2020.

For Bereavement Care, we had 3 volunteers who facilitated and provided 7 weeks of Grief & Bereavement Support Groups in the fall of 2020. 7 griever participants in the group. The group was interrupted during orange phase of restrictions and completed once yellow phase returned. A meal in a restaurant followed with 15 griever attendees.

Through the New Horizon for senior's grant, volunteers worked on the Caregiver Support Groups project. Eleanor Kreplin facilitated the Caregiver Support Group in May and June of 2020 on zoom for Health Professionals, once we were able to do the preparations to offer the group online instead of in person due to the lockdown of the Covid-19 pandemic. It allowed to continue to offer support to the caregivers who became even more isolated than usual with the Covid-19. 5 caregivers participated in the online support group. 5 sessions were offered. The Community Coordinator continued offering monthly follow up sessions to the caregivers on zoom with the assistance of 2 other volunteers which Eleanor Kreplin had trained the previous year. Other caregivers who had previously attended the 5-week program were invited. 5 monthly sessions were offered in 2020 on zoom which continued to the last one being offered last week. In the fall, in person sessions were offered during yellow phase periods. Another volunteer was able to offer the Caregiver Support Group in Riverside-Albert for 3 sessions in 2020. 2 volunteers offered the group in Moncton starting in 2020 and finishing in 2021 when able to resume meeting. The Community Coordinator offered the Caregiver Support Group in Salisbury in the fall with the assistance of a volunteer in training and completed the group sessions in 2021. A Resource Manual for Facilitators of Caregiver Support Groups was completed in 2020 with the help of some volunteers from the Caregiver Support Group Committee.

A successful conference entitled Hope and Healing Challenges and Rewards of Caregiving was offered in the fall, having been postponed from the spring, to caregivers, volunteers and staff of Hospice Southeast New Brunswick and professionals from the community working in palliative care. It was the first Hospice conference being held with simultaneous translation, offered in person with a limited number of people and online with zoom. This encouraged networking with Vitalite Health Network professionals. The Francophones appreciated the translation.

A total of 670 volunteer hours were offered by the in-home palliative care volunteers and support groups volunteers in 2020.

At the Shoppe level we had faithful volunteers who came in, working on sorting, organizing, cleaning, and selling. We had 37 volunteering at the Shoppe doing 3961 volunteer hours in the year 2020.

We also had 15 event volunteers helping with the Curl for Hospice event with close to 50 volunteer hours. Many of those volunteers were from the Katimavik program for youth volunteers.

Some of the events included: Curl for Hospice, Hike for Hospice, Angels Remembered campaign.

That brings our total number of volunteer hours to 4680 hours for the year 2020.

We are so thankful to all our volunteers who contribute their compassionate time to our clientele, their families, the Hospice Shoppe, and fundraising events.

Submitted

Debbie Landry-Jaillet, RSW

Community Coordinator

Caregiver Support Groups – 2020

Last year was a different year for our support groups as we attempted to meet the needs of our caregivers within the parameters of Covid. For the past few years, we had been offering the caregiver group in the spring and fall. With Covid we were unable to offer an in-person group in the spring of 2020. It was decided to offer it through zoom, which was a learning curve for those of us who were running it for the first time.

It presented some challenges to us, but we did offer a group in Moncton in the spring of 2020. People found it helpful, and we continued to receive the same message; the group helps us know that we are not alone, gives us a place to talk, receive support, and strategies to cope.

This is a very worthwhile program that Hospice runs, and I have felt privileged to be a part of it.

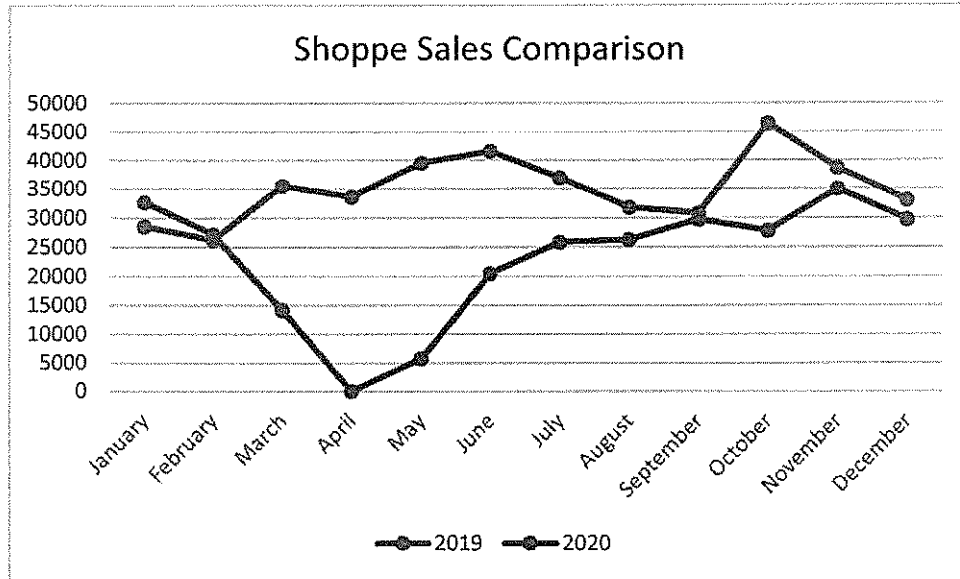
Eleanor Kreplin

Caregiver support group facilitator

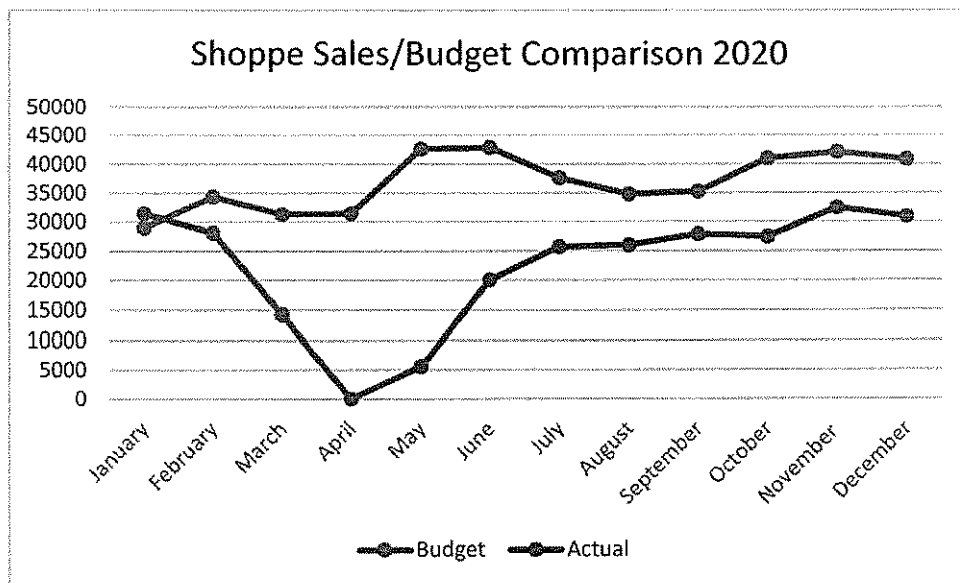
Annual Shoppe Report - 2020

2020 was an interesting year for everyone with many unknowns presented to us. Thankfully, we have come out bigger and better than ever particularly with the shoppe renovation and expansion.

Sales were lower in 2020 from the previous year because of Covid and subsequent store closure but 2021 has begun strong and we are moving in the right direction.

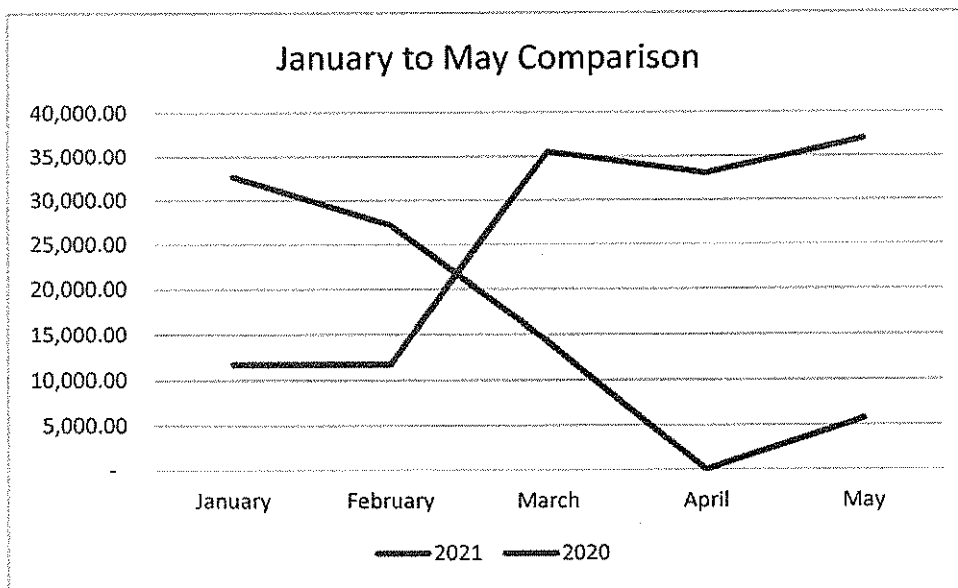


Looking at 2020 at a glance, the store operated far below the projected amount because of Covid.



Staff and volunteers worked extremely hard despite these obstacles and retraining began prior to the store re-opening to ensure that both returning volunteers and new volunteers were well versed in Covid procedures.

Moving into 2021, while the figures in January to February were low due to store closure and renovation, the figures for March, April and May are all over \$30,000 which is promising to see. We are keeping a watchful eye on our expenses in order that our net sales remain healthy and ultimately allow us to provide funding to the Hospice itself.



There has been a renewed focus on marketing, and we have established a shoppe website to help boost our profile and create awareness in the local community. Yard sales began earnestly in summer, and they are proving to be popular. These began on the 8 May and will continue until the 4 September.

At present the store remains operational with two staff members, Michelle Tupy, Manager and Ann McLaughlin, Shoppe Associate and the search continues for another full-time staff member.

Michelle Tupy

Shoppe Manager

Fundraising Report 2020

**Please note this report was prepared by Krysta Janssen, not Germaine Robichaud, who was the acting Events Coordinator for the year of 2020. The information provided is to the best of Krysta's knowledge but may not reflect every and all aspect. Financial figures were provided by Jennifer Melanson.*

Before Krysta Janssen's departure in December 2019 for maternity leave, a detailed list outlining fundraisers for 2020 was provided. It included such events as a Hospice Wishlist for the Residence, Leave Your Mark, Hurry Hard for Hospice, Dancing with the Stars, Text to Give Campaign, Memorial Walk, 50/50, Tea Party, Angels Remembered, and many more. These events were expected to garner well over \$250,000.

While 2020 was a challenging year with so much uncertainty due to COVID-19, Germaine was able to hold a few small fundraisers.

Hike for Hospice was held virtually, where hikers could hit the trails at their own convenience during the month of July. \$10,144.62 was raised! \$5,500 was obtained through sponsorship and the rest was raised through pledges and registration fees.

Hurry Hard was held in November at Curl Moncton and netted \$2,432.85. There were 4 sponsors, and unfortunately only 3 teams participated. A silent auction brought in a bit of revenue.

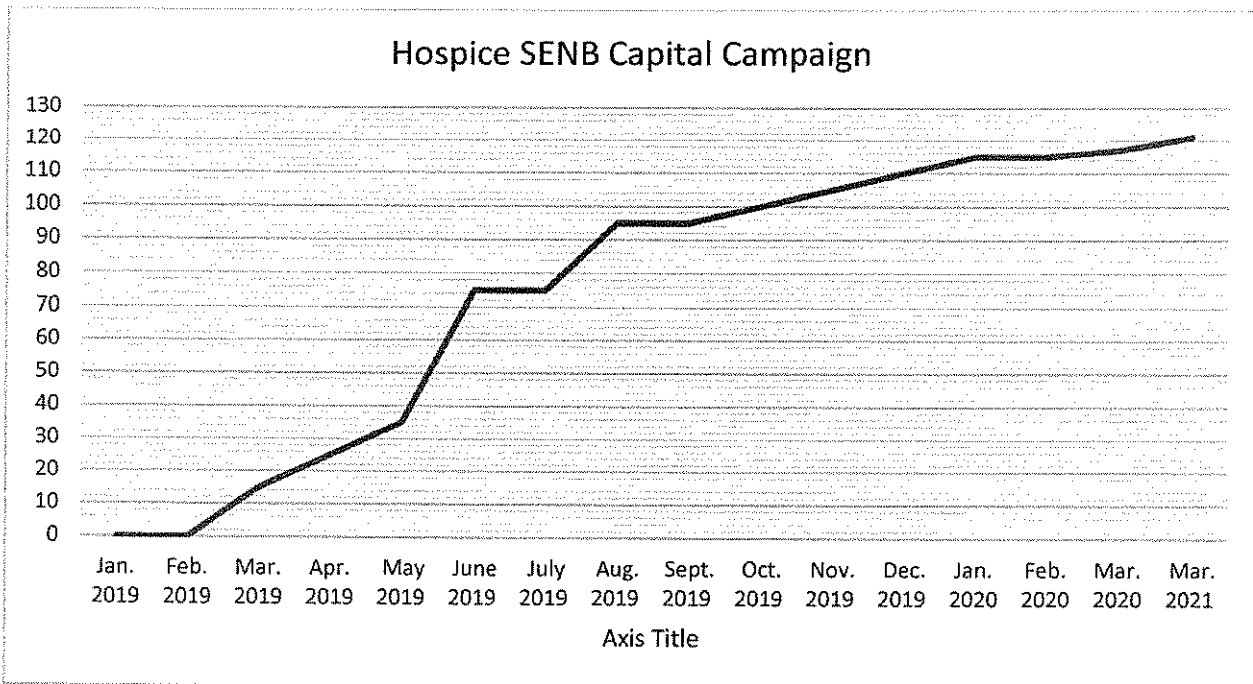
Angels Remembered was an in-store and on-line venture during December. Handmade and glass angels were sold at Boutique Hospice Shoppe, and virtual angels were sold on our website. Donations of \$50 or more would 'light up a bulb' on our virtual tree. \$2,924.52 was raised.

Dancing with the Stars did not happen due to COVID-19 however \$20,217.42 was spent before the event was cancelled.

Due to not being refunded the money spent from Dancing with the Stars and other expenses, we lost revenue in the fundraising department by \$5,440.00.

HOSPICE SENB'S 'CELEBRATION' CAPITAL CAMPAIGN REPORT
to March 31, 2021

The Hospice SENB 'Celebration' Capital Campaign is continuing to grow. With an objective of \$5 million set in January 2019, the campaign met its goal that same year and in the following months, exceeded that benchmark. Today, the Campaign has raised over \$6 million. This report shows the progress of the campaign from January 1, 2019 to March 31, 2021.



SOLICITATION REPORT

As of March 31, 2021, the Celebration capital campaign reached \$6,116,235 in donations – over 22% over its \$5 million objective. A great success!

Despite the Covid-19 crisis and the resulting economic slow-down and its detrimental impact on fundraising activities for all non-profit organizations, including Hospice SENB, none of our donors have rescinded or lowered their pledge commitments. Though it has been more challenging for our capital campaign to solicit major gifts, we will continue to pursue outstanding files, work to retain current donors and recruit potential new donors.

There are almost \$4 million in potential donations that the Celebration capital campaign will continue to pursue. While some industries have been hit hard by COVID 19, there are others that have continued to operate successfully and some that have actually

flourished. In the coming months, the Celebration Campaign will continue to explore these opportunities.

HOSPICE SENB - CAPITAL CAMPAIGN SOLICITATION REPORT								
Version of	March 2021					Results:	22% over goal!	
Divisions	Objective	Prospects	Assigned	Visits	Refusals	Gifts (#)	Gifts (\$)	% of Obj.
Exceptional	\$2,500,000	14	14	13	1	8	\$3,675,000	147%
Lead	\$1,200,000	64	62	48	18	17	\$1,101,000	92%
Major	\$400,000	125	90	41	16	17	\$381,403	95%
Special	\$400,000	178	48	55	0	51	\$159,804	40%
Municipalities	\$500,000	26	26	26	0	25	\$448,675	90%
Family (Internal)	\$0	198	192	36	1	16	\$220,353	N/A
Total	\$5,000,000	605	432	219	36	134	\$5,986,235	120%
			Verbal pledges to be confirmed			2	130,000 \$	
			Total confirmed & verbal pledges			136	6,116,235 \$	122%
Analysis of the external campaign only								
Prospects assigned but not visited			57					
Total amount of gifts requested			\$16,004,016		Total of refusals		\$2,925,000	
Total requests awaiting an answer			\$3,747,000		Gifts inferior to aski		\$3,455,002	
Number of visits awaiting an answer			27		Gifts superior to asl		\$56,403	

**Hospice Southeast New Brunswick
Hospice sud-est New Brunswick
2020 Annual General Meeting
June 24, 2020**

NOMINATING COMMITTEE REPORT

The Nomination Committee consisting of Brian Cormier , Sandra Wallace, Peter Lightfoot , Irene (Rene) Bourque and I, as Chair, submit the following report for your consideration.

That the following be nominated to the Board of Directors for a two-year term ending in 2023.

Paulette Richard, Susan Plewes, Dr. Melanie Leger, Kristin Short, and Conrad Allain.

That the following be re-nominated to the Board of Directors for their full first term ending in 2023.

Irwin Lampert and Michael Arsenault.

That the following be re-nominated for their second term ending in 2023.

Dr. Peter Lightfoot and Brian Cormier

That the following members serve on the Executive Committee for 1 year but renewable until year listed.

Irene (Rene) Bourque -Chair until 2024

Susan Plewes- 1st Vice Chair until 2023 renewable

Dr. Peter Lightfoot - 2nd Vice Chair until 2023

Michael Arsenault- Secretary Treasurer until 2023 renewable

Dennis Cochrane – Past Chair until 2024

That the following continue to serve their unexpired term as members of the Board.

Lourdes O'Reilly until 2022

Sue Murray until 2022 renewable

Dr. Janice Cormier until 2022 renewable

Alexandre Vigneault until 2022 renewable

The Nomination Committee wish to thank the following who have completed their terms or have decided to leave the Board.

Sandra Wallace

Valerie Roy

Jim Vaughan

Bill Lane

Submitted this day 24th day of June, 2021

Dennis Cochrane, Nominating Committee

**HOSPICE SOUTHEAST NEW BRUNSWICK INC.
HOSPICE SUD-EST NOUVEAU-BRUNSWICK INC.
BYLAWS**

BYLAW 1 - NAME

The name of the Corporation shall be Hospice Southeast New Brunswick Inc. / Hospice Sud-Est Nouveau-Brunswick inc.

BYLAW 2 - DEFINITIONS AND INTERPRETATION

In these general bylaws of the Corporation:

- The "Corporation" means Hospice Southeast New Brunswick Inc. / Hospice du Sud-Est Nouveau-Brunswick inc.
- "AGM" means the Annual General Meeting;
- The singular shall include the plural, and the plural shall include the singular;
- "Board" means the Board of Directors of the Corporation;
- "Person" shall include firm, syndicate, association, partnership or corporation.

BYLAW 3 - PURPOSE AND OBJECTIVES

3.1 The purpose of the Corporation shall be to:

- Provide quality, comprehensive and compassionate palliative care and bereavement programs and services to individuals and families faced with dying, death and bereavement in accordance with the standards set by the New Brunswick Hospice Palliative Care Association, and any regulations set by the federal and provincial governments.
- Operate a 10-bed residential, bilingual hospice in the City of Moncton to serve individuals who are referred through the New Brunswick Extra Mural program and who live in communities found within the geographic boundaries of Westmorland, Albert and Kent Counties.

3.2 The Corporation shall exemplify and promote in all its operations, actions and statements:

- Awareness of life-limiting illnesses and end of life issues;
- Provision of grief and bereavement services and support to clients and their families;
- Training and support of volunteers in hospice-related activities;
- The encouragement of legacies, donations, gifts, bequests and endowments to the Hospice Southeast New Brunswick (SENB) Foundation.

3.3 The Corporation shall receive funds from the Hospice SENB Foundation, the Hospice Shoppe, various levels of government and other sources for use in the achievement of its purpose and objectives.

3.4 Hospice palliative care programs and services shall be free and confidential.

BYLAW 4 - HEAD OFFICE

- 4.1 The Head Office of the Corporation shall be in the City of Moncton, in the Province of New Brunswick.

BYLAW 5 – CORPORATE SEAL AND RECORDS

- 5.1 The corporate seal of the Corporation shall have inscribed thereon the name of the Corporation and the year of its incorporation.
- 5.2 The corporate seal shall not be used except under the signature of the officer(s) duly authorized to sign documents under the provisions of these bylaws.
- 5.3 The corporate seal shall be kept at the Head Office of the Corporation.
- 5.4 Official Corporation records, including Minutes and Financial records, shall be maintained and kept at the Head Office of the Corporation.

BYLAW 6 - MEMBERSHIP

6.1 Members

The members of the Corporation shall be the voting directors of the Corporation.

6.2 Resignation

A member may resign from the Corporation by delivering a written resignation to the Secretary-Treasurer. A resignation shall be effective at the time it is received or at the time specified in the resignation, whichever is the later.

BYLAW 7 - ANNUAL GENERAL MEETING

- 7.1 The Annual General Meeting (AGM) of the Corporation shall be held no later than six (6) months after the end of the fiscal year, at the Head Office or a location approved by the Board of Directors.
- 7.2 The AGM agenda shall include the:
- a) Approval of the previous Annual General Meeting minutes;
 - b) Reports of the Chair and the Executive Director;
 - c) Report of the auditor, including audited financial statements;
 - d) Appointment of the auditor;
 - e) Amendments to bylaws, if any;
 - f) Report of the Nominating Committee;
 - g) Election of Directors.
- 7.3 No item of other business shall be considered at the Annual General Meeting unless notice in writing has been given to the Secretary-Treasurer in advance of giving notice.
- 7.4 Directors, employees, volunteers, community supporters and partners in the community shall be notified of the AGM at least two (2) weeks in

advance, by publication of "Notice of Annual General Meeting" in local newspapers, and via electronic invitation, posting on the Hospice website and notice at Hospice facilities.

- 7.5 The chair of the AGM shall be the Chair of the Corporation or in his or her absence, a Vice-Chair or designate.
- 7.6 Quorum for the AGM shall be a majority of the voting members.
- 7.7 Each Director shall be entitled to one vote at the AGM. Votes shall be by show of hands.
- 7.8 Business shall be decided by a majority of votes. In the event of a tie, the Chair shall cast the deciding vote. All resolutions will be recorded in the AGM Minutes.

BYLAW 8 – NOMINATIONS TO THE BOARD OF DIRECTORS

- 8.1 Directors shall be nominated by a committee (the "Nominating Committee"), established by the Board each January, for the purpose of selecting and recommending to the Board qualified individuals who wish to serve as officers and directors.
- 8.2 The Nominating Committee shall be comprised of the Past Chair, who shall serve as the Nominating Committee chair, the First and Second Vice-Chairs and two members of the Board of Directors.
- 8.3 The Nominating Committee shall determine the number of Officer and Director positions vacant at least 60 days in advance of the Annual General Meeting.
- 8.4 In considering the qualifications of prospective Officers and Directors, the Nominating Committee shall look for persons whose personality, profession, experience and skills will make a positive contribution to the Board, and further the goals of the Corporation in a co-operative and respectful manner. Additionally, the Committee will strive to achieve a balance with respect to gender and language in order to reflect the region served by Hospice SENB.
- 8.5 A director shall be an individual who:-
 - Is nineteen (19) or more years of age;
 - Is a resident of Westmorland, Albert or Kent counties in the Province of New Brunswick;
 - Is committed to the purpose and objectives of the Corporation;
 - Has not committed any offenses related to financial dishonesty or any dishonesty relevant to the operation of a charity.
- 8.6 The Nominating Committee shall be responsible for presenting the slate of nominees to the Board no later than 30 days prior to the Annual General Meeting.
- 8.7 The approved slate of nominees shall be presented for election at the Annual General Meeting.

BYLAW 9 – HONORARY BOARD MEMBERS

9.1 The Board may, from time to time, appoint individuals as Honorary Board Members, who are non-voting members and shall not have or hold any rights, duties or responsibilities of office, except as may be assigned to them by the Board. The primary purpose of appointing Honorary Board Members is to recognize or express appreciation for their expressed or demonstrated commitment or contribution of a significant nature to the material well-being, reputation or best interest of the Corporation.

9.2 The Board may revoke or rescind such honorary appointment(s) at any time, with or without cause, by resolution passed by at least two-thirds (2/3) of the votes cast at a meeting of the Board of Directors.

BYLAW 10 - BOARD OF DIRECTORS

10.1 Numbers and Powers

The affairs of the Corporation shall be governed by the Board of Directors, consisting of not more than 15 (fifteen) and no fewer than five (5) elected persons, and the Executive Director who shall sit ex-officio.

10.2 Role of the Board of Directors

The role of the Board of Directors is to provide governance and over-all policy direction for the Corporation and to ensure its financial integrity, the fulfillment of its legal responsibilities, the pursuit of its objectives and the quality of its programs. The Board of Directors will ensure that the Corporation:

- Adheres to the purpose and objectives it has set for itself;
- Respects the laws that apply to it (tax, health and safety, etc.);
- Oversees the financial affairs of the organization, including but not limited to budgets, spending and investments;
- Oversees the proper care of buildings, equipment and other assets;
- Hires competent senior employees and establishes appropriate management tools such as position descriptions and evaluation tools;
- Establishes rules for the oversight of important issues e.g. privacy and confidentiality;
- Keeps any records required by law.

10.3 Role of the Executive Director

The Board is responsible to hire and manage an Executive Director who shall serve as the Chief Administrative Officer of the Corporation, and shall be responsible and accountable to the Board for the Corporation's activities and business including, but not limited to:

- Sound financial, administration and organizational management;

- Program development, delivery and evaluation;
- Safekeeping and repair of all physical assets of the Corporation;
- Acting as a spokesperson to both internal and external audiences;
- Providing support to the Board, Executive, Committees, staff and volunteers;
- Adhering to all legal requirements, applicable bylaws and resolutions of the Board.

10.4 Validity of actions

All acts done at any meeting of the Board of Directors shall be valid, notwithstanding that it be afterwards discovered that there was some defect in the election or appointment of any Director.

10.5 Management of assets

The Directors of the Corporation may, from time to time, purchase, lease or otherwise acquire, alienate sell, exchange or otherwise dispose of lands, buildings or other property movable or immovable, real or personal, or any interest therein for such consideration, and upon such terms and conditions they deem advisable.

10.6 Terms of Office

Board: A Director shall hold office for a period of two (2) years from the Annual General Meeting at which they are elected. Upon the expiry of the first two-year term, a Director is eligible for re-election for a second two-year term as a Director.

Directors must observe a one (1) year leave after the completion of a second two (2) year term before being re-offered a position on the Board unless elected as an Officer, in which case continuous service is permitted.

Executive Committee: Officers may serve consecutive two-year terms in each position from the time they are first elected as an Officer until such time they have served two years in the position of Past Chair.

Vacancies: In the event that any Director or Officer should die, resign or be removed from office, the ensuing vacancy may be filled by the Board for the unexpired portion of their term.

Extensions: In order to avoid gaps in succession the Board may, on a one time basis, extend the term of any member of the Executive Committee for one additional year.

Staggering: As far as possible, the terms of Board members shall be staggered so that approximately one-third (1/3) of the members are eligible for re-election every year.

10.7 Vacation of Office

A person ceases to be a Director of the Corporation if he/she:-

- Completes his or her terms of office;
- Resigns from the Board in writing;
- Fails to diligently and faithfully carry out their duties as a Director or Officer, including failure to attend three consecutive meetings without reasonable cause;
- Displays conduct detrimental to the Corporation;
- Is in violation of any provision of the Articles, Bylaws or Policies of the Corporation;
- Is incapable of carrying out any of their duties;
- Is removed from office by resolution of at least two-thirds (2/3) of the votes cast at a meeting of the Board of Directors;
- Dies.

10.8 Conflicts

If a Director has any conflict of interest, direct or indirect, pecuniary or non-pecuniary in any matter that comes before the Board, that member will fully disclose those interests, and shall not take part in the discussion or any decisions related to those interests. Every declaration of conflict of interest shall be recorded in the Board Minutes.

Failure to disclose conflicts of interest may be considered grounds for termination as a Director, in addition to any remedies available to the Corporation under statute, equity or common law.

10.9 Removal of Directors

The Board may, by resolution passed by at least two-thirds (2/3) of the votes cast by the Board of Directors at a meeting of which notice specifying the intention to pass such resolution has been given, remove any Director before the expiration of his/her term of office.

10.10 Remuneration of Directors

The Directors and Officers of the Corporation shall serve without remuneration, and no Director shall directly or indirectly receive any profit from his/her position. A Director may be reimbursed for pre-approved, reasonable expenses necessarily and reasonably incurred by the Director while engaged in the affairs of the Corporation.

10.11 Confidentiality

Every Director shall respect the confidentiality of matters that come before the Board or Committee, or coming to his or her attention while carrying out their duties.

10.12 Public Relations

Unauthorized communications may adversely affect the Corporation. The Chair of the Board is the official spokesperson for the Corporation and responsible for Board Communications. The Chair may delegate authority to another Officer, Director or senior staff person from time to time and at his or her discretion.

10.13 Indemnification and Protection of Directors

Every Director and Officer of the Corporation and his/her heirs, executors and administrators and estate respectively, shall, from time to time, and at all times, be indemnified and saved harmless out of the funds of the Corporation from and against:-

- All costs, charges and expenses whatsoever which such Directors or Officers may sustain or incur in or about any action, suit or proceeding which is brought, commenced or prosecuted against him/her for, or in respect of any act, deed, matter or thing whatsoever, made done or permitted by him/her in or about the execution of the duties of his/her office.
- All other costs, charges and expenses which he/she may sustain or incur in or about, or in relation to the affairs of the Corporation.

10.14 Meetings of Directors

The Board of Directors shall hold a **minimum** of six (6) regular meetings a year plus any additional meetings that might be determined necessary to ensure the good governance of the Corporation. Notice of any special meetings shall be given at least five (5) days prior to the date fixed for the meeting.

10.15 Quorum

A quorum for the transaction of business at any meeting of the Board shall be a simple majority of fifty percent plus one (50% plus 1) of the total number of voting Board members.

10.16 Voting

Questions arising at any meeting of the Board or Executive Committee, whether in person or held electronically, shall be decided by a majority of votes. Each Director shall have one (1) vote only. In the event of a tie, the Chair shall cast the deciding vote. All resolutions will be recorded in the official Board or Executive Committee Minutes.

BYLAW 11 - OFFICERS OF THE CORPORATION

11.1 Officers

The Officers of the Corporation shall be known as the "Executive Committee" and shall consist of the:

- Chair
- Past Chair
- A First Vice-Chair and a Second Vice-Chair
- Secretary-Treasurer
- Executive Director (Ex-Officio)

All voting Officers shall be active Directors of the Corporation and elected by the Board of Directors. Any two (2) of the aforesaid positions may not be held by the same person.

11. 2 Executive Committee

The Executive Committee shall be responsible to:

- Oversee the timely implementation of Board policies and adherence to all legal requirements;
- Provide leadership and governance for the strategic direction of the Corporation;
- Act on urgent matters between Board meetings;
- Screen and recommend a candidate for the position of Executive Director for approval by the Board;
- Review and recommend budgets and financial statements for Board approval.

11. 3 Duties of the Chair

The Chair shall:

- Preside over meetings of the Board, the Executive Committee and the Corporation;
- Sign all instruments which require his/her signature;
- Provide leadership to the governance of the Corporation, and ensure that its governance responsibilities are effectively addressed, and that the Corporation's bylaws are followed;
- Guide the work of the Board and see that all orders and resolutions of the Board are carried into effect;
- Act as the official spokesperson for the Corporation;
- Sit as an ex-officio member of all Committees and assist the Board and Committees to reach consensus on fundamental policy issues;
- Provide an annual report on the business and affairs of the Corporation at the Annual General Meeting;
- Direct and support the work of the Executive Director;
- Have such powers and duties as may from time to time be assigned by the Board.

11.4 Duties of a Vice-Chair

A Vice-Chair shall be vested with all powers and shall perform all the duties of the Chair in the absence or disability of the Chair.

11.5 Duties of the Secretary-Treasurer

The Secretary-Treasurer shall:

- Sign all instruments which require his/her signature;
- Ensure that appropriate financial management policies are in place to protect the interests of the Corporation and staff;
- Be responsible for regular reviews of the Corporation's accounts and for reporting to the Board on the financial status of the Corporation, as well as all financial transactions of the Corporation of relevance to the Board;
- Assist the Executive Director in the preparation and presentation of the annual budget for Board approval;
- Recommend the appointment of an auditor at the Annual General Meeting;
- Ensure that proper Minutes and records are kept of all meetings of the Executive and Board.

BYLAW 12 - COMMITTEES

12.1 Structure

The Board of Directors may, from time to time as deemed necessary, appoint standing and ad hoc committees. Any committee so appointed shall meet for the transaction of business, adjourn and otherwise regulate its meetings in accordance with the articles, policies, purpose and vision of Hospice, and at the direction of the Board.

Each committee shall have a clear purpose, objectives and timelines to complete its mandate.

The Board shall review the committee structure annually, and may dissolve committees that are no longer required and/or add committees to support the work of the Board.

12.2 Membership and Term

At least one Board member shall serve on each standing committee and ad hoc committee.

The Chair and the Executive Director shall be an ex-officio members of all committees of the Corporation.

Other members shall be recruited and invited to serve, based on their personalities, professions, community connections, experience and skills that will make a positive contribution to the committee and further the goals of the committee and the Corporation.

Members of committees shall be appointed for a term of one (1) year,

which is renewable should the committee continue to serve at the will of the Board.

12.3 Duties of Committee Chairpersons

The Committee shall name a chairperson who shall:

- Preside at all meetings of the Committee;
- Provide leadership in delivering on the Committee's mandate; recruit additional Committee members;
- Guide and oversee the work of the Committee;
- Provide regular reports to the Board.

12.4 Remuneration

No member of a committee of the Corporation shall receive any remuneration for their services as a member of the committee, but shall be entitled to pre-approved, reasonable expenses necessarily and reasonably incurred while engaged in the affairs of the committee on behalf of the Corporation.

12.5 Conflicts

If a committee member has any conflict of interest, direct or indirect, pecuniary or non-pecuniary in any matter that comes before the Committee, that member will fully disclose those interests and shall not take part in the discussion or any decisions related to those interests. Every declaration of interest conflict shall be recorded in the Committee minutes.

12.6 Meetings

The committee shall set regular meetings. Approved regular meetings require no notice. Notice of any special meetings shall be given at least five (5) days prior to the date fixed for the meeting.

12.7 Quorum

Unless otherwise determined by the Board of Directors, three (3) members of a committee shall be a quorum.

12.8 Voting

Questions arising at any meeting of a committee, whether in person or held electronically, shall be decided by a majority of votes. Each committee member shall have one (1) vote only.

In the event of a tie, the committee Chair shall cast the deciding vote.

12.9 Reporting

Committees shall report regularly to the Board through the Chair of the committee or a delegated member.

BYLAW 13 - FINANCIAL MATTERS

The fiscal period of the Corporation shall terminate on the 31st day of December in each year.

The auditor of the Corporation shall be an independent accountant or firm of accountants, and shall be appointed annually by the Board of Directors. The auditor shall make the examination of and have access to such records, Minutes, accounts, books, documents and vouchers that are, in his/her opinion, necessary to enable him/her to report on the financial statements of the Corporation.

All cheques, drafts or orders for the payment of money, and all notes and acceptances and bills of exchange, shall be signed by such officers, and in such manner as the Board of Directors may, from time to time, designate.

In order to carry out the purposes of the Corporation, the Board of Directors may, from time to time:-

- Borrow money upon the credit and/or assets of the Corporation in such manner as they decide is in the best interest of the Corporation;
- Limit or increase the amount to be borrowed;
- Invest funds in such manner as they decide is in the best interest of the Corporation.

All required annual returns shall be made to Provincial and Federal regulatory departments.

BYLAW 14 - EXECUTION OF DOCUMENTS

All contracts, documents or instruments in writing, requiring the signature of the Corporation, shall be signed by any two (2) of the following: Chair, a Vice-Chair, Secretary-Treasurer, Executive Director.

All contracts, documents and instruments in writing so signed shall be binding upon the Corporation, without any further authorization or formality.

The Board of Directors may, from time to time, by resolution, appoint any Officer or Officers, or any person or persons to sign contracts, documents and other instruments in writing on behalf of the Corporation.

BYLAW 15 - AMENDMENTS TO BYLAWS

The bylaws of the Corporation shall be reviewed annually by a committee of the Board of Directors, which may recommend to the Board the repeal, amendment, addition or re-enactment of these bylaws or any prior ones.

The Bylaw Review Committee shall be established by the Board each January and complete their review 60 days in advance of the Annual General Meeting.

Proposed bylaw changes shall be presented for approval at the Annual General Meeting of the Corporation.

Advance notice of bylaw changes shall be given at the same time as the Notice of Annual General Meeting.

BYLAW 16 - RULES OF ORDER

All meetings of the Corporations shall be guided by Roberts Rules of Order, Newly Revised.

ENACTED by the Directors of HOSPICE SOUTHEAST NEW BRUNSWICK INC. / HOSPICE SUD-EST NOUVEAU-BRUNSWICK INC. on the 16th day of June, 2020.

AS WITNESS the corporate seal of the Corporation.

Hospice Southeast New Brunswick/
Hospice sud-est New Brunswick
2019 Annual General Meeting
2020

In-Memorium Donations and Sponsors

Our Supporters - All gifts are important and all are appreciated. By honouring the life of a loved one, you are helping us provide support in the homes to palliative clients and bereavement care to their families – all at no charge - and to our residential hospice building fund.

We are honoured to be named as the “In Memory of” charity for the following people in 2020.

Alan Munroe	Jeffrey Deloughery
Albertine Golding	John Filliter
Allan Reid	Jon Foget
Allison & Shirley Baglole	Karen Murray
Anil & Mary Joshi	Karine Bouffard
Anne Dallaire	Katherine Bulmer
Anne Marie Robinson	Kevin Berry
Atlantic Commercial Properties	Kurdyak Family Foundation
Barb & Les Elliott	Larry Nelson
Barbara Hodgson	Leonard & Marcella LeBlanc
Barbara McBean	Linda Hardwick
Beaubassin-est	Linda Stockall
Betty Rooney	Lloyd & Zoeline Steeves
Bill Lane	Lloyd Giggie
BioScript Pharmacy	Luann Foster
Booth Foundation	Lucia LeBlanc
Bouctouche Chrysler Dodge	Marcia & Reginald Currie
Brian Gaudet	Margo Clancy
Brunswick Sheet Metal Ltd.	Marilyn Matthews
Cantini Law Group	Marisa Piccini
Carol Kelly	Marks and Donna Lockhart
Charles Lawson	Mary Taylor
Charlie & Sharon Connors	May Langis
Cheryl Brewer	McCain Foundation
Christine Babineau	McKenna Family Foundation
Clementine Boudreau	McKesson Foundation
Clinton Steeves	Medavie Blue Cross
CN Employees & Pensioners Community Fund	Midland Transport
David & Cathy MacFadyen	Nan Leger
David & Elizabeth Eagles	Nancy Hartling
Denise Matthews	Natasha Hebert
Dennis Cochrane	Passage Funeral Co-operative

**Hospice Southeast New Brunswick/
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2019 Annual General Meeting
2020**

Donald Botten	Paul Boudreau
Dooly's	Payson Rowell
Doris Hicks	Peter & Pauline Sheehan
Doris Sherrard	Ralph C. Craig
Dr. Kim DeWare	Ralph Smith
Dr. Andre Lirette	Reed Kennedy
Dr. Anil Joshi	Rene & Gisele Bourque
Dr. Brendan Kenny	Rick Bohus
Dr. Eric Brideau	Roberta Bunker
Dr. Nach Daniel	Roland MacNeil
Dr. Peter Gorman	Roy & Donna LeBlanc
Dr. Remi LeBlanc	Rural Municipality of Cocagne
Dr. Rheal Boudreau	S. Boyd Anderson
Dr. Susan Skanes	Sandra Irving (Ptarmigan Foundation)
Dr. Suzanne Hall Losier	Sandra Wallace
Dr. Vicki Taylor	Scott Gallant
Dre. Fidelia Silva	Sue Murray
Dre. Kathy Ferguson	Suzanne Hall-Losier
Drs. J. Crompton & S. Crouse	The Christofor Foundation
Ducks Unlimited	Theresa Langille
Elizabeth Boudreau	Thomas Austin
Ellen Bennett	Town of Riverview
Eric & Lorraine Bell	Town of Sackville
Estate of William George Toogood	UNI
Fondation Alfonso Desjardins Foundation	Val Chongva
Foundation for a Better Future	Valerie Roy
Frances Grondin	Village - St. Louis de Kent
Frenette Funeral & Cremation	Village de Rogersville Inc.
Gary & Sheila Steeves	Village de Saint-Antoine
Gary & Trudy Steeves	Village of Cap-Pelé
Gary Robinson	Village of Dorchester
Geraldine Carroll	Village of Memramcook
Gordon & Phyllis Hicks	Village of Petitcodiac
Gov't of NB - LSDs	Village of Riverside-Albert
Greta Morton	Village of Salisbury
Harold & Donna Parker	Ville de Bouctouche
Holly & Randy Goss	Ville de Richibucto
Imperial Group	Viola Cormier
Irving	Wawanesa Insurance

**Hospice Southeast NewBrunswick/
Hospice sud-est New Brunswick
2019 Annual General Meeting
2020**

Irwin & Audrey Lampert
Jane & Michael Wilson
Janet Nickerson

Wesley & Patricia Armour Foundation
William Seaman